CONTENTS

Contributors 11
Preface Tavleen Singh
Acknowledgements Parth J. Shah And Naveen Mandava17
1. Introduction: Making a Living on the Street 19
Why Liberalisation Has Failed the Poor? Urbanisation and Development Intentions and Outcomes: The Law of Unintended Consequences Proposed Regulatory Solutions Assumptions of Centralised Urban Planning A Civil Society Approach: Delicence, Deregulate, Decentralise
2. Street Hawking: Spend to Vend
Introduction Case Studies from Delhi Street Hawkers outside Safdarjung Hospital Street Hawkers in Central Market, Lajpat Nagar Other Parts of the City Conclusions from Studies in Delhi Chennai (Tamil Nadu) Mumbai and Ahmedabad (Maharashtra) Vadodara (Gujarat) Vijayawada (Andhra Pradesh) Kolkata (West Bengal) Patna (Bihar) Bangalore (Karnataka) Imphal (Manipur) Bhubaneswar (Orissa) Guwahati (Assam) Key Lessons from Findings All-over India Overall Conclusions Approaches to Deal with Street Hawking within the Context of Delhi Hawking and No-hawking Zones Licencing Micro-finance Schemes for Hawkers The Outcome of these Policies Reforms
Appendix A: Guidelines for Grant of Tehbazari Appendix B Street Hawkers: Technical Conditions (As per Section 420, DMC Act, 1957)

Trade Licence Opening a Shop in a Commercial Area Fate of the Application Common Grounds on which the Applications are Rejected **Process Time of Application** Opening a Shop in a Residential Area Health Trade License Regulations on Paper Running the Shop Master Plan of Delhi (MPD) Registration Under Delhi Sales Tax Act Delhi Shops and Establishments Act Situation on Ground in Case of Enforcing Closing Timings Directorate of Prevention of Food Adulteration Weights and Measures Synopsis of the Survey Results of Shops **Conclusions Reforms** Appendix A: List of Trades Appendix B: Health License Trades Appendix C : Shops: Technical Instructions Appendix D: Maintenance of Establishment

4. Urban Land Management Plans: Master Plan for Disaster 155

MPD 1962 -A Review MPD 2001 - The Experience MPD 2021 - Making of the Plan A Note on Planners and Plans Understanding the Lessons Reforms Conclusion

5. The Meat Market: Meeting Market Demand......191

Illegal Slaughtering in Delhi Licensing of a Meat Shop Running the Meat Shop Number of Meat Shops in Delhi Sanitation at the MCD Abattoir Medical Inspection of the Animals Iransportation of Meat Reforms Technical Instructions: Meat Market

6. Auto Rickshaw Permits: Limited Permits, Unpermitted Licences213

Driving Licences Certificate of Fitness Badge for Commercial Driving Permit for Driving Auto Rickshaw Purchase of New Vehicles Purchase of Second Hand Vehicles Renting of Vehicles Violations Conclusion Reforms

7. Cycle Rickshaw Licencing: Cycles of Poverty 227

Background of the Licencing Regime for Cycle Rickshaws Restriction on the Number of Rickshaws in the City Quantitative Limits on the Ownership of Rickshaw Cycles Contractors Licences Traffic Regulations Penalties Violations Prime Minister's New Policy for Rickshaw Pullers in Delhi Conclusion Reforms Delhi Municipal Corporation Cycle-Rickshaw Bye-Laws, 1960

The Good, the Bad and the Ugly of Being a Coolie I Still Love The Profession-How Do I Enter? The Golden Arm-Badge Transfer of Licences Arranging Themselves to Get Work The Business of Rate-fixing and Overcharging Misconduct, Supervision and Suspension Reforms

9. Opening a School in Delhi: A Learning Experience... 261

Opening of Primary School in MCD Area Opening of Middle, Secondary or Higher Secondary School Recognition of Schools Case Studies Conclusions Reforms Circulars Regarding Essentiality Certificates Appendix A: Application Form for Essentiality Certificate Appendix B: Application Form for Recognition/Upgradation Appendix C: Application Form for Approval of Middle Class Syllabus/Provisional Affiliation to Secondary and Sr. Secondary Appendix D: Form of Inspection Report

10. Household Based Industry: Is Big Brother Watching? 299

Introduction Procedure for Starting a Household Industry Conditions for Household Category of Industries Documents to be Filed with the Application Form to Obtain MCD Licence List of Household Industries Fees and Charges Trade Timings Offences and Penalties by MCD Changes Permissible in the Municipal Factory Licence Role of DPCC Case-studies Reforms Appendix A: List of Industries under Household Category Appendix B: Example of the Technical Conditions for Household Industry Appendix C: Affidavit for Jiousehold Industry